



Rental Procedures & Policy

Contact

Mountain Light Company (MLC) can be easily be contacted using any of the following:

Voice: 303-572-9700

719-536-9700

877-536-9701

Fax: 303-293-9701

E: info@mountain-light.com

Business Hours

Mountain Light Company's normal business hours are 9:00 AM to 5:00 PM Mountain Time. Holiday hours may vary. Delivery and support services are available 24/7.

Rental Period and Payment

The minimum rental period is one (1) day: 2 PM to 12 noon. Please return all equipment by 12 noon to avoid additional charges. Unless other arrangements have been made, rentals must be paid in full upon receipt of goods.

Establishing an Account

You must have an account to rent goods. If you are renting for the first time, please allow ample time for account and/or credit processing. Even after an account is established, a security deposit or COD payment may be required to rent goods.

Sales Tax

Mountain Light Company rentals are subject to Colorado and/or other jurisdictions' sales and/or use tax. Resellers and/or re-renters must provide appropriate documentation to avoid paying sales tax.

Responsibility

Rental equipment is the responsibility of the lessee upon acceptance of the equipment. Equipment must be returned in the same condition it was rented. Insurance of the equipment against loss, damage or accidents, including those involving misuse, not limited to full replacement value of rented equipment and liability arising for use, or misuse. All customers must provide adequate proof of insurance coverage, with endorsements naming MLC as an additional insured and loss payee.

Inspection of Equipment

All equipment being rented is thoroughly tested. Equipment will be made available for inspection prior to the start of the rental.

Operation of Equipment

Set-up and operation of the rental equipment is not included in rental prices. MLC rents equipment only to qualified professionals and/or organizations.

Training sessions are held regularly. If you feel you may not be qualified to operate the equipment being rented, please notify MLC upon reservation of equipment. MLC at its sole discretion will either provide training or operators, which may incur additional cost. Ask your account rep for a quote if you need set-up, operation or any production services.

Reservations

Equipment reservation requests are accepted by telephone, email or fax. Reservations are confirmed by email or fax and may require a deposit. Please contact MLC early to assure availability and allow preparation time. Rush charges may apply. Confirmed reservations that are cancelled will be subject to a cancellation fee.

Delivery & Pick-up

MLC delivers to anywhere in the world. Minimum delivery charge \$50.

Terms & Conditions in Effect

All rentals are subject to MLC's Terms & Conditions, copies of which are available by contacting MLC during business hours, or on the web at: <http://www.mountain-light.com/MLC%20Rental%20T&C.pdf>